

Privacy Statement of BCS Harderwijk BV

19 June 2018

During the processing we conform to the requirements of the applicable data protection legislation. BCS Harderwijk BV is the party responsible for all data processing. In this privacy statement, we will explain what kind of personal data we collect and for which purposes within our website www.coldstore.nl. We recommend that you read it carefully.

If you have any questions, or you want to know which personal data we process, please contact BCS Harderwijk BV via the contact details below.

Delivering services

We will use your personal data to deliver the requested services, such as (company) name, VAT number, address details, contact details, stock details and invoice details. We may also obtain information on your payment from your bank or credit card company. We store this information until your order has been completed. Certain types of personal data will be retained for a longer period with regards to the legal tax retention (the legal retention period).

Access to portal

Within our portal, you can access a management environment where you can set, specify and change settings. We will keep track of your activities for proof.

For this purpose, we use your name and address details, contact details, entry and exit and stock details, invoice address, payment details and ip address. We need this data because of our agreement with you. We store this information until our services to you have ended.

Are you our supplier?

To be able to use the services of our suppliers, we can process personal data, such as (company) name, VAT number, address details, contact details and invoice details. We store this information until the services have been delivered and seven years after. That is the legal retention period of the Dutch Tax Authority.

Providing Data to Third Parties

We work together with various parties to provide our services and carry out our work. These are IT suppliers, but also all parties involved in (international) transport, such as transporters, customs and shipping companies. Except for these parties mentioned, we do not under any circumstance provide your personal data to other companies or organisations, unless we are required so by law (for example, when the police demands access to personal data in case of a suspected crime).

Cookies

Our website makes use of cookies. Cookies are small files in which we can store information, so that you do not have to fill that information again. This is done by the web browser on the device.

Security

We take security measures to reduce misuse of and unauthorized access to personal data. We take responsibility in the security of your personal data. We renew our security measures to ensure safe storage of personal data and keep track what might go wrong.

Changes to this Privacy Statement

We reserve the right to modify this statement. We recommend that you consult this statement on a regular basis, so that you remain informed of any changes.

Inspection and Modification of your Data

You can always contact us if you have any questions regarding our privacy policy or wish to review, modify or delete your personal data.

You have the following right:

- Being informed on which personal data we have and what we are using it for;

- Inspection of the personal data that we keep from you;
- Having incorrect data corrected;
- Request to delete outdated personal data;
- Revoke your consent;
- Object to certain uses.

Please note that you always make clear who you are, so that we can assure that we do not modify or remove the data from the wrong person.

Complaints

If you think that we are not helping you in the right way, you have the right to lodge a complaint at the authority. For The Netherlands, this is the Autoriteit Persoonsgegevens. You can do this [here](#).

Contact details

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